



Provider Manual updates

UnitedHealthcare Dental Commercial PPO and Medicare Provider Manual

This document provides a summary of key updates made to the provider manual. Please refer to the UnitedHealthcare Dental Commercial PPO and Medicare Provider Manual for complete details related to the updates listed here.

The complete provider manual is available at UHCdental.com.

December 10, 2025 Updates summary

Section 2.1 Quick reference guides - addresses and phone numbers

- Added note for Medicare Advantage and Private Label

Section 4.1 Medicare Advantage

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Section 4.2 Commercial

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Section 4.2.G Implant and fixed prosthetic services guidelines

- Updated Clinical review req for D6080
- Updated Frequency limitation for D6081
- Added codes D6180, D6193

Section 4.2.I Orthodontic services guidelines

- Added codes D8091, D8671

Section 4.4 Member appeals and inquiries (Commercial PPO)

- Added “Commercial PPO” to section title
- Updated appeal timeframe to within 180 days
- Updated determination timeframe to 72 hours

Section 7.2 Credentialing

- Updated Credentialing language